

Project Profile



Client	JLL
Location	Northern Territory, Queensland, New South Wales and Western Australia
Value	Confidential
Duration	July 2016 – July 2019
Contract Type	Contractor

Project Overview

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Intract Australia is contracted by JLL to deliver preventative and reactive maintenance services on behalf of Prime Minister and Cabinet for 97 residential, Government Engagement Coordinator and Regional Services Delivery sites located across the Northern Territory, Queensland, New South Wales and Western Australia.

The 97 properties are a mixture of permanent staff housing and transportable work and accommodation buildings to ensure closer and effective engagement between Government and remote Indigenous communities to improve coordination of government service delivery.

Remote Preventative and Reactive Maintenance Services



Scope of Work

Preventative maintenance schedules include periodic servicing of air-conditioning units, fire equipment and the inspection, testing and tagging of electrical systems twice per annum at each property.

The reactive maintenance and emergency after hours repairs services are managed by a service level agreement through JLL issued maintenance work orders. All work orders have set agreed time frames based on location of the property and are managed through the third-party workflow, estimating and service delivery online software application, simPRO.

Intract's subcontractor support base includes 16 remote Indigenous businesses which has enabled delivery of cost effective and efficient works to produce an overall 39% Indigenous participation in support of the Australian Governments commitment to Close the Gap on Indigenous Disadvantage.